



Customers are Advised to Read this Rental Agreement

U.S. Micro-Solutions, Inc.
475-C Willow Crossing Road
Greensburg, PA 15601
Phone: (724) 853-4047

By requesting and accepting this rental equipment, the renter agrees to U.S. Micro-Solutions, Inc., Equipment Rental Program Agreement, Policies and Fees.

Thank you for renting your sampling and field equipment from U.S. Micro-Solutions, Inc. In order to serve a wide array of customers from various markets, we have adopted the following policies with regard to the rental of our equipment. Please take a moment to review these policies.

Equipment ownership: All rental equipment remains the property of U.S. Micro-Solutions, Inc. and U.S. Micro-Solutions, Inc. permits the customer to use the equipment exclusively under the terms of this agreement.

Warranty: U.S. Micro-Solutions, Inc. provides cleaning and calibration service according to its internal standard operating procedures. The equipment in this rental shipment is provided, without warranty.

Daily Rental Charges: The rental fee policy of U.S. Micro-Solutions, Inc. is simply structured. Each individual piece of equipment that is rented is billed to the customer at \$15.00 per day (including weekends and holidays). There is no charge for the day that the device is shipped, and no charge for the day it is returned, but there is always a minimum fee of \$15.00 for any rental. So, if the customer has picked up the equipment and returned it the same day, or the following day, there is still a \$15.00 charge. U.S. Micro-Solutions, Inc. will make no daily fee concession for equipment that has been misplaced or in instances where a customer has forgotten to return equipment promptly.

Shipping Charges: Customers will be given the opportunity to designate the type and expediency of shipping desired (e.g. FedEx Priority Overnight, Standard Overnight or 2-day delivery). Shipping fees are in addition to the daily rental charges and will also be invoiced to the customer.

Damages: U.S. Micro-Solutions, Inc. representatives assure the cleanliness, structural integrity and proper functioning of rental devices before shipping. The customer accepts full responsibility for the rental equipment once the customer has accepted the equipment from the carrier (FedEx or other carrier) or once the customer has picked up the equipment and accepted the device(s) from the lab. **Customers must examine the equipment upon receipt for any damages. Damages must be reported within 1 hour of delivery acceptance by calling 877-876-4276. After hours calls will be taken by the laboratory's answering device – the customer must leave a message if reporting damages.** Any damages reported after that time will be considered the responsibility of the customer and applicable repair or replacement charges will be invoiced directly to the customer.

Equipment malfunction: Customers are responsible for checking equipment within one hour of receipt. Equipment that is found to be defective by the customer must be reported as described in the "damages" section above. If the malfunction or damage is found to be the result of shipping, a new device of comparable function will be shipped by the next available carrier service, at the expense of U.S. Micro-Solutions, Inc. U.S. Micro-Solutions, Inc. will work with the customer to provide the most expedient remedy for such situations, which may include absorbing the shipping cost for the customer's return of the defective equipment. U.S. Micro-Solutions, Inc. does not, under any circumstances, reimburse the customer or third parties for losses sustained due to malfunctioning equipment.